Rider App Handbook

Version: 3.1
Date: 27 February 2025
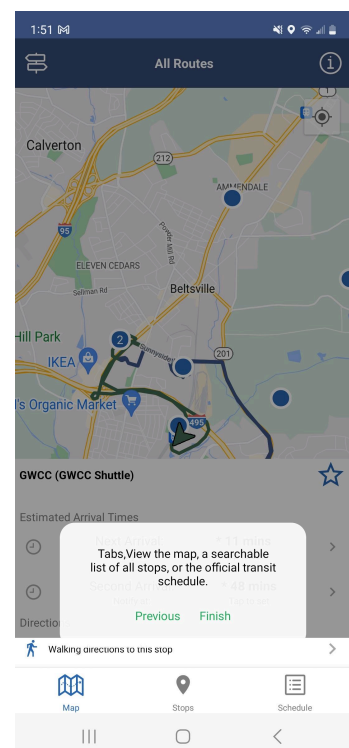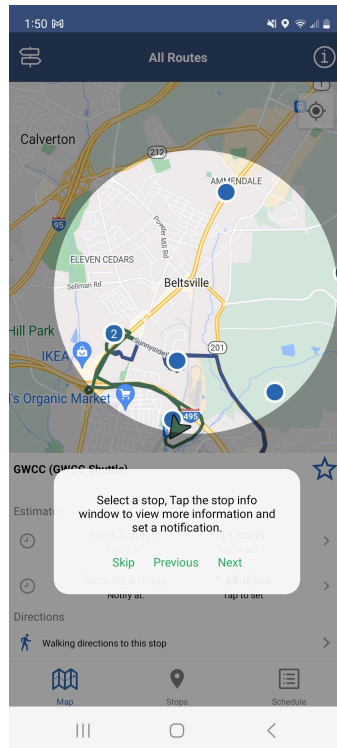
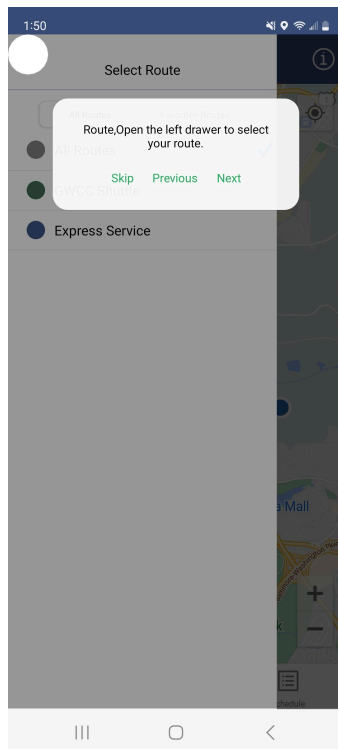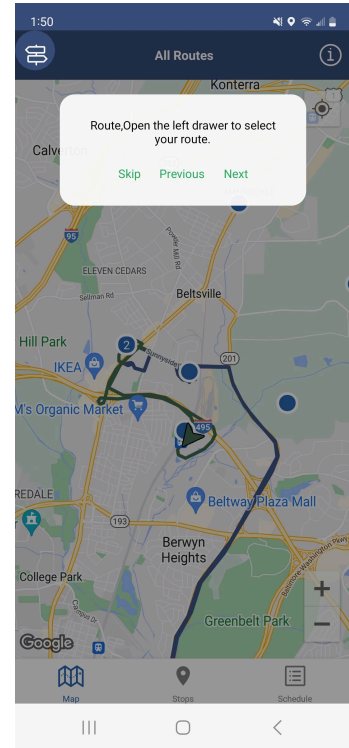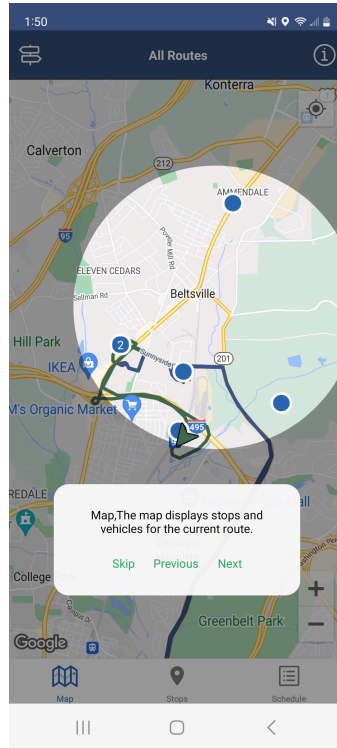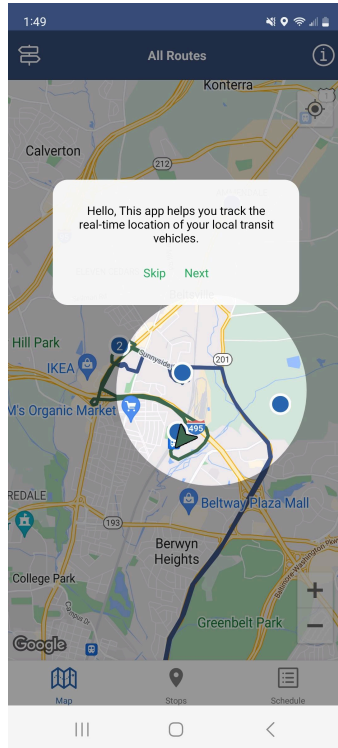*Rider App Start-up Tutorial*

1 Rider App Tutorial

Upon Opening the app, riders are prompted with a start-up tutorial that walks them through the user of the app. This covers the ability to select vehicles, stops, routes, and schedules.

2 Schedules

Across the bottom of the rider app, tabs are visible for selection to view different pages of the app. The far right tab, "Schedule", is able to show the images or URL link for the route schedule as input on the backend. To view the route schedule, one route must be selected from the route selector at the left corner of the application.
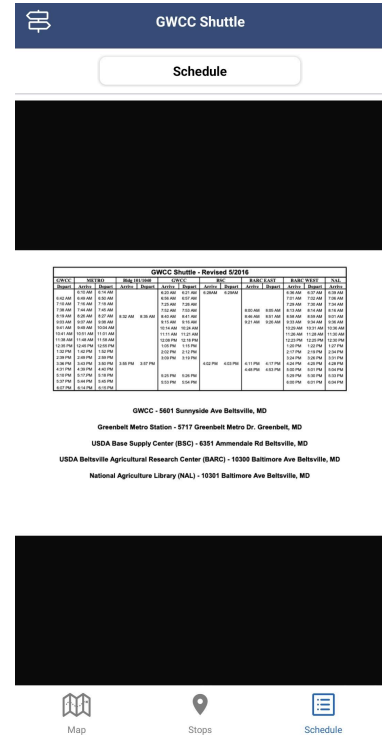
3 Information Bar

At the top right corner live the information bar with further details of the service provided. Upon selecting the ⓘ, a menu is provided to show riders different details about the service, view notifications (messages sent to the app from administrators), rewatch the startup tutorial, and submit feedback on the app.